

KYOCERA Sub-Processors

KYOCERA Document Solutions Europe B.V. and its EU subsidiaries engage both KYOCERA entities and third parties as sub-processors to deliver KYOCERA services. Here you find a list of potential sub-processors.

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Third party sub-processor	Location	KYOCERA service	
Amazon Web Services, Inc.	USA	License management and activation	
iD Corporation	Japan	KFS , (remote) maintenance	
Microsoft Corporation, represented by Microsoft Ireland Operations, Ltd. (Microsoft Azure, region West Europe)	USA/Ireland	KFS	
NEC Solution Innovators, Ltd.*	Japan	KFS, (remote) maintenance	
SendGrid, Inc.*	USA	KFS	
Skyline Product LLC*	Ukraine	KFS, (remote) maintenance	
Software Research Associates, Inc.*	Japan	KFS, (remote) maintenance	
Technical Group Laboratory, Inc.*	Japan	KFS, (remote) maintenance	
Toshiba Information Systems (Japan) Corporation*	Japan	KFS, (remote) maintenance	
Advanced World Solutions, Inc.*	Philippines	KFS, (remote) maintenance	
Lineo Solutions, Inc.	Japan	KFS, (remote) maintenance	

KYOCERA sub-processor	Location	KYOCERA service	
KYOCERA Document Solutions Development America, Inc.*	USA	KFS, (remote) maintenance	
KYOCERA Document Solutions Development Philippines, Inc.*	Philippines	KFS, (remote) maintenance	
KYOCERA Document Solutions Europe B.V.*	Netherlands	KFS, License management and activation	
KYOCERA Document Solutions Inc.*	Japan	KFS, (remote) maintenance, License management and activation	

Proposed sub-processor	Location	Kyocera service	Objection deadline
None			

^{*} Data is not automatically transferred to these sub-processors. In many cases the local service engineer can service the KYOCERA device without further assistance from sub-processors. Depending on the service request, the data may be sent to one or more of these sub-processors.