

KYOsupport

SOFTWARE ASSISTANCE

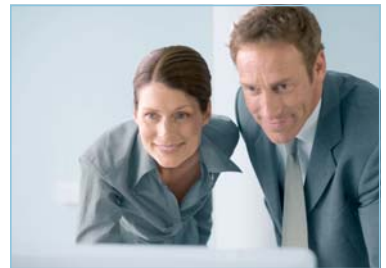
YOU CAN **RELY ON.**



THE SOFTWARE BACKING YOUR BUSINESS DESERVES.

OPTIMISING YOUR BUSINESS BY MAINTAINING YOUR SOFTWARE.

Document and output management is a highly complex and ever-developing process. That's why you've chosen Kyocera software to optimise your output and ensure maximum security, efficiency and ease of use. And it's also why we've designed KYOsupport, a comprehensive service package to help you get the most from your Kyocera software by providing technical assistance and steady improvements.



Whether you need help installing or updating your software or solving technical issues, with KYOsupport you're one phone call away from a dedicated and highly skilled IT team. It's just one more reason why you can trust Kyocera to help keep your business running as smoothly as possible.

EXPERT HELP AT THE TOUCH OF A BUTTON.

KYOsupport gives you direct access to our service hotline manned by technical specialists waiting to assist you with the installation and use of your Kyocera software. With KYOsupport you also receive online access to extended web-based information for each Kyocera software you use. This includes support tools such as downloads of our latest functionality updates, FAQs and patches.

We also offer interactive online support to solve your technical issues. Our support specialists are able to access your system and view your screen to work with your questions or issues online. This use of screen sharing is unique to KYOsupport and is proving to be as fast and effective as any onsite support.

All Kyocera software, either purchased or free, can be combined with a KYOsupport package. The 1-year KYOsupport package included with all purchasable Kyocera software can be extended for up to five years.

BENEFITS OVERVIEW

- Hotline to highly qualified specialists
- Direct online support and technical assistance
- Downloads of all required files (installation guide, patches, FAQs etc)
- Flexible packages: service available from 1 to 5 years
- No extra fee for updates or hotline
- Regular functionality improvements

PLEASE REGISTER ONLINE TO ACTIVATE YOUR SUPPORT PACKAGE.

1. Visit “<http://registration.kyoceramita.eu>” or click the link on the registration card.
2. Select the product.
3. Enter the online registration code, support ID and your email address.
4. You will receive your personal support ID by email.
5. Please retain this support ID for calling the hotline.